1. **Payment Policy**

We accept new customers **by recommendation or referral only**.

We do not require any deposit or advance payment. Customers are required to make full payment only upon receiving their completed products.

We may or may not require a deposit or advance payment, depending on the specific circumstances of each order.

Any deposit or advance payment requirements will be communicated and agreed upon with the customer before the order is confirmed. The remaining balance is due upon receiving the completed products.

2. Refund Policy

If there are any errors caused by our store, such as incorrect tailoring or deviations from the agreed design or specifications, we will take responsibility and provide alterations free of charge.

If the product is damaged or defective due to our manufacturing process, we will consider offering alterations, a replacement, or a refund, as appropriate.

If customers change their minds or no longer wish to accept the product, and there is no fault on our part, we reserve the right to decline returns and refunds.

3. Additional Conditions

Customers are advised to inspect the product and verify all details upon receipt.

Any decision regarding refunds or alterations will be considered based on the circumstances and the agreed terms and conditions.

We are committed to providing transparent services and ensuring customer confidence throughout every step of the process.